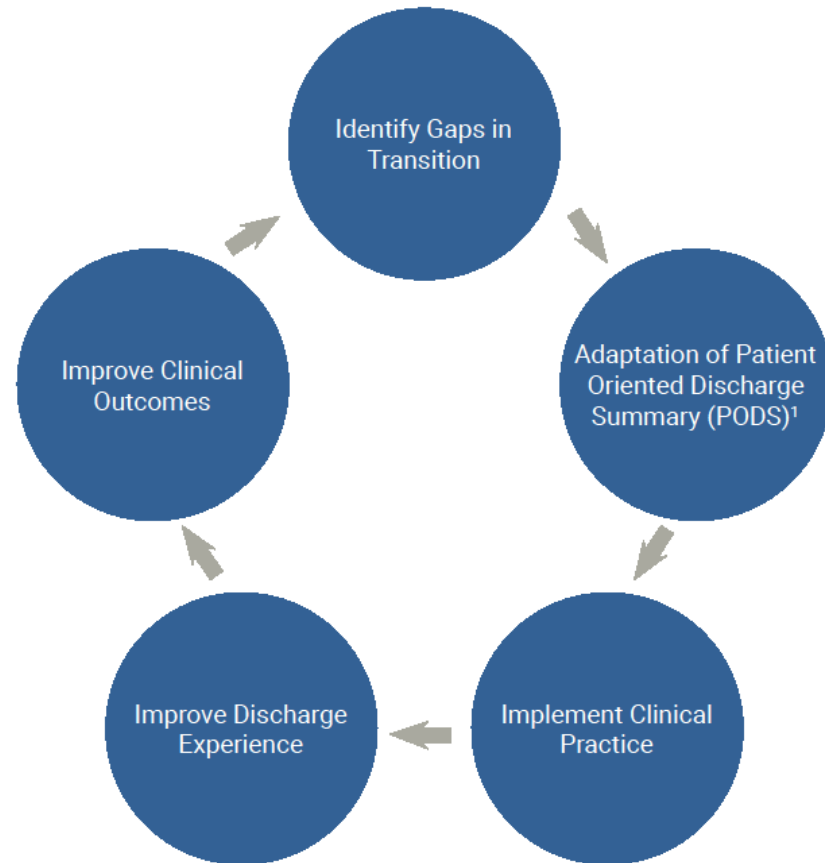


Brain Injury Rehabilitation: Improving the patient and family discharge experience

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Method



Implementation

- Just in time feedback from patients, families, community partners and rehabilitation staff
- Formation of small multidisciplinary working group
- Piloted changes and incorporated shareholder feedback

Findings

Improvement in discharge experience

Re-conceptualization of team meeting

Development of primary team contact

Clinical changes adapted to electronic medical record

Improved accessibility of information for patients, families, and community partners

Clinical Outcomes

- Decrease in return to ER visits
- Decrease in patient and family anxiety at transition
- Consistency in care
- Decrease in post discharge inquiries

Staff Outcomes

- Improvement in staff satisfaction
- Enhanced community partnerships
- Clinical tools adaptable to both paper and electronic medical records

Next Steps

- Adaptation of process to other rehabilitation services
- Adaptation to other health teams.

Questions

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