

# Cognitive-Communication Rehabilitation: Best Practices

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## **Session Learning Objectives**

- To identify recommended therapeutic approaches & strategies to treat attention, memory, executive function, & social communication deficits post-ABI
- To distinguish among recommended approaches & strategies to treat attention, memory, executive function, & social communication deficits based on severity of cognitive-communication deficits
- To describe how use of attention, memory, executive function, & social communication therapeutic approaches & strategies may improve life participation, productivity, & quality of life post-ABI

### **Consequences of ABI**



### Medical versus Functional TBI Severity



#### **Injury/Medical Severity**

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#### **Functional Severity**





### **Cognitive-Communication Rehabilitation Foci**

- Restoration restore/return to baseline function
- Compensation development/use of strategies to 'work around' injury-caused challenges that were not needed pre-injury
  - Internal & external strategies for mild-moderately impaired individuals
  - External strategies for more moderate severely impaired individuals

Both capitalize on neuroplasticity

- → healing damaged neurons & neural connections
- → creating new neural connections adapting & re-wiring

### Stages of Compensatory Strategy Instruction

 ACQUISITION – goal is for the patient to learn/understand & remember the strategy (explicitly/implicitly)

- APPLICATION goal is for the patient to begin using the strategy in role play & real-life situations (explicitly/implicitly)
- ADAPTATION goal is for the patient to apply use of the strategy outside therapy (explicitly/implicitly)

# FIND OUT:

- Morning or night person
- Auditory &/or visual person
- Hearing & visual abilities
- Pre-Injury use of internal & external cognitive strategies (e.g., smartphone, mnemonics)
- Likes/dislikes -> motivators?
- Warning signs of escalating frustration & coping strategies

- INDIVIDUALIZED evaluation & treatment\*
- Engage as partner/collaborator → collaborative goal setting, therapeutic alliance\*

\*Doing these will  $\uparrow$  life participation, productivity, & QOL

- Positive reinforcement (effort / success)
- Emphasize accuracy 1<sup>st</sup>; speed of processing response 2<sup>nd</sup>

## Mild-Moderate versus Moderate-Severe Cognitive-Communication Functional Limitations

- Individuals with mild-moderate cognitive-communication functional limitations have at least some awareness & insight into their relative strengths & weaknesses, and these ↑ with rehab.
- Individuals with moderate-severe cognitive-communication functional limitations do not have awareness & insight into their relative strengths & weaknesses, and these may/may not 个 with rehab.

Mild-Moderate versus Moderate-Severe Cognitive-Communication Functional Limitations

- Mild-Moderate Functional Limitations: the rehab goal is to ↑ <u>independent</u> cognitive-communication function (i.e. self-use of internal & external strategies; no ongoing cues/help from others only as needed)
- Moderate-Severe Functional Limitations: the rehab goal is to maximize cognitive-communication function with ongoing assistance (ongoing cues/help from others + self-use of procedurally learned strategies); with functional improvement, switch to ↑ selfuse of strategies and ↓ reliance on others



### **Evidence-based Treatment**

- Include direct attention training (restoration) <u>&</u> compensatory strategy training (external/internal: environmental manipulation, verbal mediation, pacing)
- Consider computer-based intervention as an adjunct to traditional behavioral therapy but not instead of it

### Instructional Methods

- Errorless Learning
- Spaced Retrieval Learning
- Metacognitive Strategy Training
- Cognitive Symptom Management & Rehabilitation Therapy (CogSMART) – emphasizes compensatory strategy training/habit learning vs. drills



# Memory

### **Evidence-based Treatment**

- Use internal & external memory strategies for "mild-moderate" memory impairments
- Use external memory strategies for "more severe" memory impairments <u>and</u> errorless learning techniques
- Group interventions may be used

# External Compensatory Aids\*

- Appointment calendars
- Checklists
- Key finder
- Oven timer
- Pill box
- Post-it-notes
- Watch

- Camera
- Cell phone
- Data watch
- Pager
- Smart phone
- Software
- Voice recorder

### Internal Compensatory Aids

- Mnemonics
- PQRST Preview, Question, Read, State, & Test
- Rehearsal
- Semantic Association
- Visual Imagery
- Music

### Instructional Methods

- Errorless Learning
- Spaced Retrieval Learning
- Metacognitive Strategy Training



# **Executive Function**

### **Evidence-based Treatment**

- Include metacognitive strategy training
- Train problem solving strategies and apply them functionally
- Group interventions may be used

### Instructional Methods

- Metacognitive Strategy Training
- Motivational Interviewing (个 awareness) & Collaborative Goal Setting (e.g., Goal Attainment Scaling – GAS; SMART Goals)
- Scripts
- Errorless Learning
- Spaced Retrieval Learning



# **Social Communication**

### **Evidence-based Treatment**

- Know the social communication mores/practices associated with the racial/ethnic/cultural identity of each patient (e.g., social greetings; physical space; eye contact; loudness)
- Provide education about ABI to the patient & communication partners
- Engage in communication partner training (e.g., signal if talking too much)
- Engage in community re-integration activities (e.g., home, work, school, social activities relevant to the individual)
- Work on self-confidence/self-efficacy/self-esteem/self-advocacy
- Provide group therapy, in person or via telehealth

### Instructional Methods

- Scripts
- Role playing interactions important to the individual
- Real-World Interactions with 'coaching' as needed
- Pre-Activity Prediction Post-Activity Eval of Success
- Metacognitive Strategy Training
- Communication Breakdown Repair (e.g., 'This isn't going well... let me try again...')

### Case Study

- 22 y/o female, 2 mos s/p severe TBI 2<sup>nd</sup> to MVA
- IP acute rehab d/c  $\rightarrow$  OPD SLP Rx
- Pre-injury part-time college History major; part-time waitress in family's restaurant (never wrote down people's orders); lived at home; big social media user
- Currently presents with moderately \$\sqrt{d}\$ d attention, memory, & executive function; has some awareness of these deficits; language is a relative strength
- Working 1 hr/wk in restaurant kitchen; motivated to return to waitressing and to school

### Case Study (cont'd)

LTG: The pt will utilize compensatory memory strategies to successfully complete work-related activities.

STG 1a: The pt will accurately document 2 customer food orders on her work iPad with 90% accuracy.

STG 1b: The pt will deliver food orders to the right customers with 90% accuracy using semantic association & visual imagery strategies.

STG 1c: The pt will state the 2 daily dinner specials with 90% accuracy using semantic association & visual imagery strategies.

### In closing, we have:

- Identified recommended therapeutic approaches & strategies to treat attention, memory, executive function, & social communication deficits post-ABI
- Distinguished among recommended approaches & strategies to treat attention, memory, executive function, & social communication deficits based on severity of cognitive-communication deficits
- Described how use of attention, memory, executive function, & social communication therapeutic approaches & strategies may improve life participation, productivity, & quality of life post-ABI



### **QUESTIONS?**

#### **COMMENTS?**

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### **THANK YOU!**

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