Poster #: 4

Abstract Title: Creation and implementation of a Behavioural ABC Flowsheet to increase efficacy and safety of behavioural management across the inpatient Brain Program

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ABSTRACT:

Abstract Theme: Mild - Moderate Brain Injury

Topic(s) of Interest: Best Practices

Purpose of Project: Documentation review of patient behaviours within the Electronic Patient Record, revealed inconsistencies & a lack of objective language. This impacted our ability to locate & communicate key safety information, track patient behaviours & identify trends to contribute to the creation of behavioural management & safety plans. The ABC flowsheet was created to address these documentation gaps.

Methods, Procedure, Results/Outcome, Conclusion:

The team completed an audit of documentation of patient behaviours. This audit included the location that the documentation was found in the patient record as well as the consistency of documentation of patient behaviours. Results of this audit revealed inconsistent documentation throughout the inpatient stay. It also revealed that documentation specific to observed patient behaviour was not always present, was not consistently objective and was located in various places within the electronic health record.

Based on the findings, the team collaborated to create the ABC (Antecedents, Behaviour and Consequences) Flowsheet. The goal of the flowsheet was to act as a central document that would increase efficient and consistent documentation and communication of important information about patient behaviour and its antecedents. This information would be used to support behavioural management and ensure safety for patients.

To support the implementation of the ABC flowsheet, education was provided during daily team huddles to the team, in business meeting and during orientation to members who would be utilizing the flowsheet for documentation of patient behaviours. Team members were encouraged to provide feedback on the content and design of the flowsheet. Based on feedback, early implementation of the flowsheet demonstrated that the ABC flowsheet is a valuable communication tool for the whole team. It encourages consistent use of descriptive objective language in describing patient behaviours and provides a consistent location within the health record for this documentation. Moving forward, the team will explore further education needs of the team about the ABC Flowsheet. We will also work towards developing an interdisciplinary process for sharing trends to create behaviour plans for addressing safety concerns.