

# Enhancing Cancer Care Navigation for Individuals Living with SPMI

Barriers, Collaborative Strategies and Future Opportunities

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# Presenter Disclosure

Speaker: Krysia Theriault

Relationships with financial sponsors: not applicable

# Acknowledgements



# Objectives

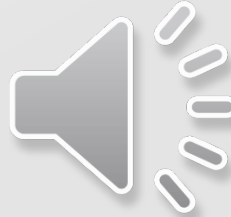
- Identify barriers to navigating cancer care for individuals living with SPMI
- Explore practical strategies that are collaborative and person-centred
- Propose a *model of care* to support the cancer care journey for individuals living with SPMI



In your experience, what barriers have your patients faced that made it difficult for them to navigate the healthcare system?

# Lived Experience

- Perceived lack of empathy and concern
- Disrespect for time
- Communication style and approach
- Financial prioritization over care
- Stigma and negative assumptions
- Fairness and respect
- Professional ethics and accountability
- Humanizing care

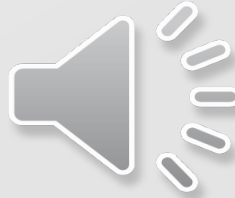


# Barriers

| System                | Provider                 | Patient                       |
|-----------------------|--------------------------|-------------------------------|
| Fragmentation         | Stigma                   | Symptoms                      |
| Resources             | Diagnostic overshadowing | Social determinants of health |
| Guideline limitations | Frustration              | Experiences                   |

# Lived Experience

- Compassionate care
- Anticipation of needs
- Cancer impact on mental well-being
- Trauma-informed care
- Identification of strengths

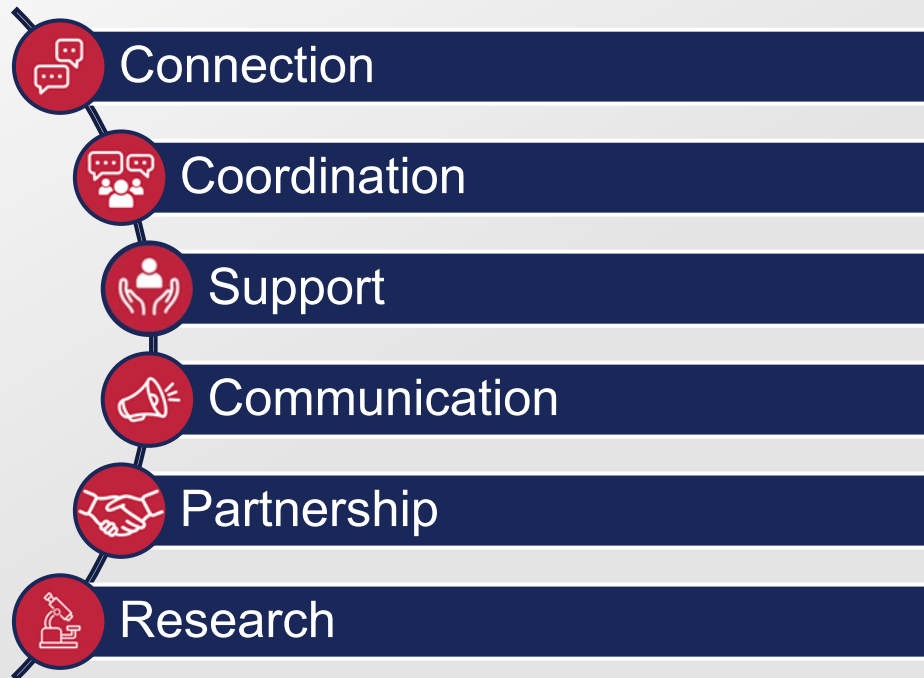




# Collaborative Strategies



# Model of Care





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